

# Beyond the Roster

**BELONGING  
MATTERS  
INC**

Tips to Ignite Support Workers as Inclusion Champions!

## 2-Part Online Series

**Dates: 21<sup>st</sup> and 28<sup>th</sup> April 2026**

**Time: 6.45pm to 8.15pm AEST**

Would you like to discover ways to foster effective relationships with support workers that go beyond basic care?

Are you interested in finding ways to effectively guide support workers in fostering a life of belonging and purpose?

If you answered "Yes" to these questions, then our 2-part series about exploring the role of the support worker is for you!



## What is this workshop about?

Often, when assisting people with intellectual disabilities, support workers can be unclear about their role. This can lead to confusion and support workers "filling time" rather than assisting a person to achieve a meaningful life and take on valued community roles.

This two-part, online series will provide a range of tips to assist people with disabilities and their families in moving beyond basic care toward purposeful, vision-driven support.

The sessions will focus on:

- **The Right People:** Attracting and selecting support workers who are a good match with the right qualities.
- **Establishing Strong Foundations:** How to set up effective working relationships with support workers from day one which are more likely to lead to long-term success.
- **Vision-Driven Leadership:** Understand how to enhance teamwork and keep support workers aligned with personal values, aspirations and goals.
- **Defining Key Work Areas:** Discover how to collaboratively set specific tasks and expectations that align with one's aspirations and goals.
- **Refining Communication:** Gain practical "micro-skills" to provide feedback, handle "tricky" conversations, and manage underperformance.

## Who is this workshop for?

This series is specifically designed for those supporting people with an intellectual disability or Autism. It will be of particular interest to families and those who are currently self-managing or directing their own supports.

## Meet your speaker

Lauren Mandel is the Founder and Managing Director of the LMC Group and has worked in the disability space for over 20 years. She has a strong interest in Social Role Valorization (SRV) with a particular passion for cutting-edge supports. Under Lauren's leadership, LMC Group empowers individuals to dream big and harness their unique potential. This has led to people with disabilities successfully securing customised employment, launching thriving microbusinesses and moving into their own home - all while occupying deeply valued roles within their local communities.

Lauren excels at guiding and mentoring support workers to move beyond basic care, transforming them into active partners who champion the person's vision. By providing hands-on leadership and practical training, Lauren ensures that support teams are fully equipped to facilitate meaningful, valued roles for every individual they serve. Outside of work, Lauren is an aspiring piano player, book lover, runner, vegetarian home cook, gym junkie and proud Mum!



**Lauren Mandel**

## Booking information

**Please note that this workshop is an online event, held on Zoom.**

People with a disability and family members can apply for a fully subsidised (free ticket) if cost is challenging at this time. Please email [info@belongingmatters.org](mailto:info@belongingmatters.org) to request a bursary.

Registrations are only available online. **Bookings close Sunday 19th April.**

A waiting list will be maintained.

Click below to book your ticket for the Beyond the Roster workshop. Your purchase of one ticket will give you access to both session dates (21<sup>st</sup> and 28<sup>th</sup> April).

**>> [BOOK YOUR TICKET HERE](#) <<**

## Accessibility

We aim to ensure that people have equal access to our events. If you need alternative formats or other reasonable adjustments, please contact us by email: [info@belongingmatters.org](mailto:info@belongingmatters.org) or call [03 9739 8333](tel:0397398333) with your request by 2nd April 2026 so that arrangements, where possible, can be made.

## For further information, contact Belonging Matters



03 9739 8333



[info@belongingmatters.org](mailto:info@belongingmatters.org)



[belongingmatters.org](http://belongingmatters.org)

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